



Thank you for choosing CVAC to download your trial version of I'm InTouch. CVAC members are entitled to 18 months (regular 12 months) of service when they purchase annual subscriptions through CVAC.

Please use the following link ftp://01ftp.01com.com/iit_cvac.exe to download your NO obligation FREE 30-day trial of the I'm InTouch Remote Access Service.

--Print this document for your reference--

After clicking the link, a File Download prompt will appear. Choose Open.

Now you are ready to install I'm InTouch. When Set-up prompts appear, please take the following steps:

1. Select a Language and click OK
2. Welcome prompt click NEXT.
3. License Agreement prompt YES.
4. User information prompt fill out the required information only (FIRST NAME, LAST NAME, and EMAIL ADDRESS) click NEXT.
5. Set-up prompt destination folder click NEXT.
6. Program Manager Group prompt click NEXT.
7. Select Client Programs prompt click NEXT (if you have more than one account another window will appear select any account and click NEXT).
8. Installation will begin and at this point a window will appear showing the progress of install by %.
9. Remote Access prompt fill out the required fields Computer Name (Unique to you) User Name (you choose) Password (you choose) click NEXT. **Note: The user name and password are case sensitive please choose something that you will remember.**
10. Remote Control prompt click NEXT.
11. Internet Connection prompt click NEXT.
12. I'm InTouch activation prompt click NEXT. There will be an area to enter a serial number at this prompt. Leave this section blank and click NEXT unless you are provided with a Serial number from CVAC.
13. Secret Question/Answer Prompt in the form field for Secret Question please type something that you will remember in the form field then click NEXT.
14. Install Complete prompt click FINISH.
15. A Diagnostic tool will appear click NEXT.
16. When Diagnostic is complete click CLOSE.
17. If I'm InTouch prompts a restart of the computer click YES to restart computer.



This may seem like a lot of steps but most of them are just clicking NEXT. Total install can be complete in less than 5 minutes.

After the restart of the computer I'm InTouch will auto launch and register. When this is complete your end user will see a green satellite dish icon in the lower right hand corner of the screen. At this point a "Getting Started" web page will launch this will help teach you how to use I'm InTouch.

If your end users computer is behind a PROXY you may need to know the username, password, and domain of the proxy. (please consult your IT division for this information)

To start using I'm InTouch please go to any other computer connected to the Internet with a browser and go to www.locator.01com.com and enter your computer name. This will bring you to your Login page. Enter your username and password and you will have unlimited access to your PC.

If you have any questions please contact: 01 Communique Technical support at 905.795.8166 or contact us via email at help@01com.com